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**Media Inquires**

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## Americas Distribution Operations Update

### *Brea, California Operations Closing*

**Lansdale, Pennsylvania, USA, December 20, 2013:** Tyco Fire Protection Products recently announced that it will relocate its Brea, California, USA distribution branch by March 2014.

This warehouse facility was used as a distribution point for the businesses' special hazards, water fire protection and mechanical products. Over the next several months, we will relocate the inventory currently located in Brea into existing Tyco facilities. More information on specific transition dates will be made available over the coming weeks.

"Tyco, like many other companies, continues to seek out ways to improve service levels for its customers. We have made the investment to increase our distribution center space at Phoenix, a Tyco site that has been operating successfully since 2009," said Robert Budziak, Director, Logistics & Distribution for Tyco Fire Protection Products. "Tyco will also be increasing customer service staff dedicated to support the mechanical business and making additional investments into infrastructure in the Carol Stream, Illinois location."

Mark Schlegel, Global Leader, Commercial Operations & Technical Support for Tyco Fire Protection Products added, "This investment strategy will allow us to improve our service and order fulfillment capabilities, by better positioning our inventories. Customers will continue to receive the same focused support from the knowledgeable Tyco team our customers are familiar with."

As part of this relocation, the Brea facility will discontinue all operations by March 2014. More information on specific transition dates will be made available over the coming weeks.

Customers can continue to submit orders through the central Customer Services Centers:

- Water and Mechanical Customer Service Center
  - Fax: 1-800-877-1295
  - Toll-Free Phone: 1-800-558-5236
  - Email: [CustServOrders@tycofp.com](mailto:CustServOrders@tycofp.com)
- Special Hazards Customer Service Center
  - Fax: 1-800-543-9822
  - Toll-Free Phone: 1-800-862-6785